

# *Memory Care Tips & Resources*

*North Idaho Edition*



# Welcome

Families provide 75% to 80% of the care for people with Alzheimer's disease. The benefits of a familiar setting and routine found in home care are many, but the debilitating nature of the illness imposes an enormous financial, social, physical and psychological/emotional burden on the caregiver.

This booklet provides a number of tips that can help you learn the necessary caregiving skills and strategies that ensure the best care for both your loved one and you. Remember, no two people experience Alzheimer's disease in the same way. As a result, there's no one right approach to caregiving. Experiment to find those tips and strategies that work best for you.

When you find you have questions or just need a little support, don't hesitate to call on the sponsors of this booklet that are closest to you. If they can't help they will be glad to refer you to a source that can.

If you have a tip or strategy that you would like to share, please, email it to us ([admin@retirementpublishing.com](mailto:admin@retirementpublishing.com)) and we will be glad to include it in future editions of this publication.

We admire you for taking on the role of caregiver. There are few jobs that are more difficult and important. We hope this booklet in some small way can make your task a little easier.

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## **Memory Care Tips and Resources**

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## ***First Things First***

Learn as much as possible about the disease. The more you know and understand the easier it will be for you to cope.

Get the family together, preferably while the patient still has their mental capacity, to make some basic decisions on handling the road ahead. Get an inexpensive tape recorder to record these meetings for easy future referral.

Meet with an experienced expert who can give a realistic assessment on what's ahead.

Meet with an attorney who can advise you of the possible legal issues that may arise.

Two forms of advance directives you will definitely want to complete are: A living will and a durable power of attorney for health care. (In Idaho, these forms can be download from the Attorney Generals Web site at [www.ag.idaho.gov](http://www.ag.idaho.gov)).

Be sure to keep the original on hand because you will need to make many copies as you go along.

Meet with a financial advisor to discover the best use of any monies over the course of the disease. If funds are limited, start a search for any help offered by private or government programs.

*Explore possible legal issues.*

Meet with your pastor, priest or other spiritual leader that has been involved in the patient's life (if applicable). Advise them of the situation and see what help might be available as the disease advances.

Begin a search for available resources you will be needing as the disease progresses such as family help, both financially and physically, the closest Alzheimer's Association Chapter office, home care agencies, respite care services, adult day care services, facilities that accept Alzheimer's patients, social service agencies and neighbors that can help to mention a few. See our Resources section starting on page for many of these services.

Become familiar with programs offered to Alzheimer's patients such as "Stand by You" and "Safe Return".

*Begin a search for available resources.*

## ***Preparing the Home***

Remove clutter to create spacious pathways between rooms especially between the patient's room and the bathroom.

Keep a few sturdy familiar pieces of furniture for use by the patient.

Closets and drawers should be cleared of clutter and contain only essentials.

*(continued on next page)*



## ***Preparing the Home*** (cont.)

Consider removing all area rugs or at least securing them firmly to avoid tripping hazards.

Remove low furniture like coffee tables and small foot stools that are hard to see and may easily be tripped over.

Be sure all electrical and phone cords are out of the way to avoid tripping.

Install safety latches on cupboard doors where dishes or other breakables are stored.

Set up special cupboards and drawers throughout the house that can be locked to keep sharp objects, cleaning materials, poisons, insecticides and other dangerous objects secure.

Place locks at top or bottom of doors where they will less likely be noticed by patient.

Place easy to see decals on all large expanses of glass such as sliding doors.

Be sure knobs on both electric and gas stoves can be easily removed and secured after use.

Put a big clock with big easy to read numbers in a high traffic area.

Keep just essentials available in bathrooms like soap and towels.

*Create  
spacious  
pathways*

Consider putting grab bars and non-slip mats in showers and tubs.

You may want to keep a room or two off limits and secure with locks.

Take locks off of bathroom doors to avoid patients accidentally locking themselves in.

Make sure you can lock and secure windows and outside doors.

Consider putting door alarms on outside doors to alert you if patient tries to leave.

Take pictures down from stairways, as they can be a dangerous distraction.

Make sure hallways and bathrooms are well lit at night with night-lights.

Set water heater temperature to 135 degrees to avoid burns.

Put a large picture of a toilet on the door of bathrooms for patient to easily identify.

Make an emergency list and post it in a very visible place for helpers and other caregivers. Include the usual emergency numbers such as fire, police, ambulance and the patient's doctor, close family members, and maybe neighbors.

*Take  
pictures  
down  
from  
stairways*



## *Day by Day*

Always, always treat the patient with respect and dignity. The patient deserves it and you will feel so much better about yourself.

Short-term memory usually goes first with the Alzheimer's patient. They can't remember what they had for breakfast but clearly recall events of 30 years ago. With this in mind: Keep some old family albums handy.

Hang some photos from the past on walls in traffic areas (but not stairways).

## *Become a master of distraction.*

Find a good "Oldies" radio station to play in the background or find some CD's that have music from the patient's early life that you can play.

Try to maintain the routine the patient has established over the years. ex. bathe in the morning, dinner at five, and bedtime at 10 pm.

Give the patient as much privacy as possible in carrying out their daily chores, especially in the bathroom.

Become the master of distraction when the patient has unusual requests. When the patient wants to go grocery shopping at 3 am distract them with:

- Food, like a couple of their favorite cookies, or a glass of their favorite drink.
- Bring out that photo album and start asking questions about some of the photos.



- Divert them with conversation about events they might remember.
- Ask them to put on some music before they leave or other activity.

Keep a daily diary to help identify patterns such as agitation that occurs at the time the patient used to leave for work. Then you can be ready with a distraction.

Use clothing and shoes that are easy to get in and out of such as jump suits and slip-ons.

You may need to acquire clothing that fastens in the back if the patient wants to frequently remove clothing.

Have emergency information sewn or written in cloths for wonderers.

*Try to  
maintain  
past  
routines.*

## ***Activities***

Always keep in mind patient's current capabilities and adjust activities accordingly.

Draw on the patients likes and hobbies from earlier in life such as music, cooking, sewing, stamp collecting or sports. Try to gear some activities around these likes.

Choosing simple activities will help the patient avoid becoming frustrated and agitated.

Bring those photo albums out.

*(continued on next page)*



## ***Activities (cont.)***

Activities from the past will be the easiest for the patient to remember.

Rent or stream some old movies to watch.

Help with chores around the house as abilities allow.

If the patient played an instrument keep it handy.

***Set up a seat by a window.***

Have the patient help in the yard with weeding, raking and other clean up activities.

Have the patient help in the kitchen with chores like setting the table or washing vegetables and sweeping the floor, keeping in mind their current abilities.

Show a person how to do a certain task or chore if they have trouble remembering.

Set up plastic boxes with different activities (get creative) such as:

- Checkers to sort by colors.
- Playing cards to sort in different ways you might suggest such as putting all the same numbers and face cards together, or separating by suits.
- Unsharpened wood pencils with rubber bands to bind them together in various groups, along with paper clips, small sheets of

paper, notepads and possibly a rubber stamp or two.

- Different coins that can be counted and sorted.
- Keep boxes in several areas like bedroom, living room, bathroom, and car.

When boredom sets in try moving the patient to a different room, set up a seat by a window where they can watch street activity.

Set up bird feeders outside windows and fish tanks to draw attention.

Read aloud to the patient or if able have them read aloud to you.

Keep a puzzle going in a central location

Use newspapers and magazines to have them clip coupons.

## ***The Bathroom***

Make your tub safer with nonskid rubber mats or strips.

If needed provide a seat that goes across the tub.

Only run about 4 inches of water in tub and test to be sure it's a comfortable temperature.

Set out washcloths, soap shampoo brushes and towels in the order they will be used.

*(continued on next page)*

*Rent  
some old  
movies.*



## ***The Bathroom (cont.)***

Alternate a sponge bath with regular baths.

Consider soap on a rope for easier use by the patient.

Have a regular schedule for the patient for taking baths and toileting.

Be sure to check with a doctor if the patient has trouble making it to the bathroom in time.

A commode at bedside can sometimes help if patient has trouble finding the bathroom during the night.

***Set out  
one food  
at a time.***

## ***Meals***

Most patients enjoy meals so make a big deal of it.

Keep eating area like tablemats, dishes and utensils free of patterns that can distract the patient.

Use bowls, spoons and non-spill cups as much as possible.

Plastic can help reduce breakage and provide easier cleanup.

Set out one food at a time so there is no confusion on what to eat.

Prepare foods you know the patient likes.

Demonstrate how utensils are used if patient gets confused.

Use finger foods and cut into small easy to chew pieces.

Keep healthy snacks on hand for between meal diversions.

### ***Restlessness and Anxiety Problems***

Sometimes agitation or anxiety in the patient is caused by basic needs that they are unable to express.

The patient might just be bored, hungry or need to go to the bathroom.

It could be a medication they are taking or need to be taking. Talk with your doctor.

Try to schedule exercise during the patients most restless time of day.

Make sure they are comfortable, not too hot or cold or clothing too tight.

Check to see if the person is hungry, comfortable or needs to go to the bathroom.

See if you can determine if it is being brought on by an illness or pain.

***Have a regular schedule.***

*(continued on next page)*



## ***Restlessness and Anxiety Problems***

(cont.)

Keep the patient away from drinks with caffeine.

Confer with your doctor about medications that may cause or relieve symptoms.

Avoid noisy areas with lots of activity and stay in a less stressful environment.

Reassuring the patient throughout the day that everything is Ok can help relieve stress.

Exercise your talents as “master distracter” in helping the patient steer away from current thoughts and actions and calm them.

Look for clues at what might have caused outbursts and try to avoid them.

Frustration, anger, difficult and even violent behavior can be part of the disease so don't blame yourself.

Remain calm and reassuring during outbursts.

Stay in front of the patient with good eye contact speaking in clear understandable sentences.

If necessary, keep out of reach of patient and call a family member or neighbor for help.

***No  
caffeine  
thank  
you.***

DO NOT try to restrain the patient unless absolutely necessary. This usually only makes matters worse.

If you fear for yours or the patients safety call 911.

## ***Communication***

Use the patients name when addressing them.

Be sure your instructions and questions are clear and simple.

You may have to repeat yourself several times. Maybe try another way to say the same thing if the patient is having trouble understanding.

If the patient starts to get upset or frustrated go on and try to come back to it later.

Reasoning rarely works with the patient so be prepared with a combination of reassurance and distraction.

Use touch and body language along with your speech to help patient understand your meaning.

# *North Idaho*

# **Resources**

## **for Memory Care Services**

### **Adult Day Care**

#### ***Coeur d'Alene***

The Bennett House CDA 208-651-9060

#### ***Sandpoint***

Daybreak Center Sandpoint 208-265-8127

### **Alzheimer's Association**

Alzheimer's North Idaho 208-666-2996  
Resource Center 800-272-3900

### **Assisted Living with Memory Care**

*See services key on bottom of next page.*

#### ***Bonnars Ferry***

Ace Elder Care 1 & 2 208-267-1481

Capacity: 20 AES, MC

Community Restorium 208-267-2453

Capacity: 52 AES, ADC, MC

#### ***Coeur d'Alene***

Creekside Inn Memory Care 208-665-2444

Capacity: 70 AAS, ASU, RC, ADC

Country Comfort Residential Care 208-664-2272

Capacity: 9 AES, MC

Courtyard 208-765-8364

Capacity: 60 AAS, ASU, ADC, RC



## **Assisted Living with Memory Care (cont.)**

Pacifica Senior Living	208-665-2100
Capacity: 58	AAS,ASU, RC
The Garden at Orchard Ridge	208-664-8119
Capacity: 69	AAS,ASU,ADU, MC
The Lodge Assisted Living	208-457-3403
Capacity: 32	AAS,ADU,ASU

### ***Hayden***

Maple Wood Assisted Living	208-762-9292
Capacity: 16	AAS,ASU, RC, MC
Wellspring Meadows	208-762-9001
Capacity: 16	AES,ASU,ADC

### ***Kootenay***

Hearthstone Village of Sandpoint	208-255-4849
Capacity: 32	ASU,ADC,RC, MC

### ***Pinehurst***

Pacifica Senior Living	208-682-9170
Capacity: 20	AAS,ASU,ADC

### ***Post Falls***

Guardian Angel Homes	208-777-7797
Capacity: 60	AAS,ADU,ASU, MC
The Lodge Assisted Living	208-457-3403
Capacity: 32	AAS,ADU,ASU

### ***Rathdrum***

Generations Assisted Living	208-687-0495
Capacity 36	AAS,ADU,ASU MC

### ***Sandpoint***

Huckleberry Retirement	208-255-7248
Capacity: 14	AES, MC

*(continued on next page)*

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Assisted Living Key - AAS = Accepts All Stages • AES = Accepts Early Stages only •  
 ADU = Have a Designated Alzheimer's Unit • ASU = Have a Secure Alzheimer's Unit •  
 RC = Offer Respite Care • MC = Accept Some Medicaid.

## **Assisted Living with Memory Care (cont.)**

*See services key on bottom of this page.*

Luther Park	208-265-3557
Capacity: 27	AAS,ADU,ASU
Lakeside Assisted Living	208-265-2354
Capacity: 60	AES
The Bridge Assisted Living	208-263-1524
Capacity: 65	AES, RC
Valley Vista Care Center	208-245-4576
Capacity 74	AAS, ASU, RC, MC

### ***Silverton***

Silver Wood Good Samaritan	208-556-1147
Capacity: 14	AAS, MC, M

### ***Spirit Lake***

Aspen Springs Assisted Living	208-263-2314
Capacity: 16	AES,ASU,ADC, MC
Rose Terrace Country Homes, LLC	208-623-6154
Capacity: 15	AAS, RC,ADC, MC, M

Assisted Living Key - AAS = Accepts All Stages • AES = Accepts Early Stages only •  
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## Home Care

### *Coeur d'Alene*

Home Instead Senior Care RC	208-415-0366
FirstLight RC	208-758-8090
Senior Helpers RC	208-664-2500
Addus Health Care RC	208-667-2309
Access Care at Home RC	208-665-9473
Kindred at Home RC	208-667-5470

### *Post Falls*

AAging Better In-Home Care RC, MC	208-777-0308
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### *Sandpoint*

Advance Care Northwest RC	208-263-3225
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### *Silverton*

Loving Care & More, Inc. RC	208-752-1019
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## Hospice Agencies

### *Coeur d'Alene area*

Advanced Health Care	208-769-0500
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*(both listings below cover all of North Idaho)*

Auburn Crest Hospice	208-665-8111
Hospice of North Idaho	208-772-7994

## **Legal**

### ***Coeur d'Alene***

Crandall Law Group	208-772-7111
Idaho Legal Aid Services	208-667-9559
Katherine Monroe Coyle, Attorney	208-765-3595
Robert Green, Attorney	208-765-6555

### ***Sandpoint***

Berg & McGlaughlin, Attorneys	208-263-4748
James Diehl, Attorney	208-263-8529
ELTC Law Group	208-263-3585

## **Referral Agencies**

Compassionate Care Referral Service	208-660-9982
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## **Related Programs & Services**

Alzheimer's Association Medic Alert	208-666-2996
Safe Return Program	800-272-3900
Area Agency on Aging (serves all of north Idaho)	208-667-3179 800-786-5536
Adult Protection Services	
Family Caregiver Respite	
In-home Support Services	
Medicare "Extra Help" Services	
Kootenai County Sheriff's Project	208-446-1898
Lifesaver protecting people at risk for wondering. (Serves Kootenai County only)	
Memory Cafe's	208-666-2996
A casual gathering of those with memory loss, care givers and family members. A great way to socialize and interact with those in similar situations.	800-272-3900
Every 2nd and 4th Monday - 1 pm	
KROC Center	
Golf course Rd. & Ramsey	
Coeur d'Alene, for more information	
Every 1st and 3rd Tuesday - 2 pm	
Kokanee Coffee Companuy	
509 N. 5th Av	
Sandpoint,	
for more information	

### ***Sandpoint***

Sandpoint Community Resource Center 208-920-1840



## ***Signs of Caregiver Stress***

Too much stress can be damaging to both you and the person you are caring for. The following stress indicators, experienced frequently or simultaneously, can lead to more serious health problems. Learn to recognize signs of stress in yourself. Taking care of yourself will help you be a better caregiver.

**Denial** about the disease and its effect on the person who's been diagnosed  
*I know mom's going to get better.*

***Learn to  
recognize  
signs of  
stress ...***

**Anger** at the person with Alzheimer's or others; angry that few treatments and no cure currently exist and that people don't understand what's going on.  
*If he asks me that question one more time I'll scream!*

**Social withdrawal** from friends and activities that once brought pleasure.  
*I don't care about getting together with the neighbor's anymore.*

**Anxiety** about facing another day and what the future holds.  
*What happens when he needs more care than I can provide.*

**Depression** begins to break your spirit and affect your ability to cope.  
*I don't care anymore.*

*(continued on next page)*

## ***Signs of Caregiver Stress (cont.)***

**Exhaustion** makes it nearly impossible to complete necessary daily tasks.

*I'm too tired for this.*

**Sleeplessness** caused by a never-ending list of concerns.

*What if she wanders out of the house or falls and hurts herself?*

**Irritability** leads to moodiness and triggers negative responses and reactions.

*Leave me alone!*

**Lack of concentration** makes it difficult to perform familiar tasks.

*I was so busy; I forgot we had an appointment.*

**Health problems** begin to take their toll, both mentally and physically.

*I can't remember the last time I felt good.*

If you experience several of these symptoms on a regular basis, consult a physician.

***I'm too  
tired for  
this.***



## ***Taking Care of the Caregiver***

It's very easy for the caregiver to burn out quickly both physically and mentally which can only makes matters worse. Here are a few tips to prevent this.

Keep a sense of humor. Face the reality that your loved one will not be the same person you now know.

Become educated on what your future holds and prepare for it.

Do not be bashful to ask from help, especially from other family members.

***Don't be  
bashful ...***

Accept all help from family, friends and other resources you have developed. Do not face this experience alone.

Be ready to forgive yourself. Things are not always going to go as expected but you need to be ready to forgive yourself and move on, especially with that sense of humor mentioned above.

Talk, talk, and talk. Get your feelings out.

Join a support group. Call 1-800-272-3900 to find the Alzheimer's Chapter for your area and they will link you with a group closest to you. According to the Alzheimer's Association their support groups can give you an opportunity to:



## ***Taking Care of the Caregiver*** (cont.)

- Share your experiences.
- Increase your feelings of self-worth.
- Decrease your sense of isolation.
- Learn from others in your situation.
- Learn about resources available to you.
- Receive encouragement and moral support from other caregivers.

Be sure you get some kind of exercise every day.

Prepare healthy meals and get plenty of sleep.

Take advantage of even small breaks like watching your favorite TV show or a quick refreshing shower or bath.

Keep in contact with friends and family by phone or through e-mail.

Don't be afraid or ashamed to seek professional help if the load starts to become too much.

***Take  
advantage  
of even  
small  
breaks ...***

## ***Some suggestions on combating stress ...***

**Seek out a support group.** Spending even a short amount of time with others in the same situation sharing feeling of frustration, guilt and helplessness can be very healing. These groups can also be an invaluable source of information on all sorts of subjects.

**Bring in outside help.** Don't hesitate to call on relatives or friends who are willing to help. There are also several home care agencies that specialize in this type of help that will come into the home and provide a few hours of relief.

***Home care agencies can help.***

**Adult Day Care Centers** can be a tremendous help. Most specialize in care of Alzheimer's/ dementia patients and provide a safe, secure and welcoming break for the caregiver.

**Short term respite care.** Some assisted living and skilled nursing communities offer safe, secure short-term respite care for a week or two.

To get more information on where some of the above-mentioned services are offered in your area contact see the *North Idaho Memory Care Resources* on page 18. .

## *A Caregivers Bill of Rights*

**It is all right to:**

**Be Angry.** Turn this energy into positive action. Clean closets, take a walk or talk with someone

**Be Frustrated.** Stop the present activity, take a deep breath and begin a different activity.

**Need time alone.** A favorite chair in a quiet room, a trip to the store or out with friends.

**Need and ask for help.** Explore family, friends, local agencies for services needed. A good place to start is with the sponsors of this booklet.

**Trust your judgment.** Relax, you are doing the best you can.

**Recognize your limits.** You are a valuable person, take care of yourself, too!


**Make mistakes.** So, who's perfect? This is how we learn.

**Grieve.** This is a normal response to a loss. You may be sad over the loss of the way things used to be.

**Laugh and love.** It can seem out of place, but your capacity to feel is not gone and can occur unexpectedly.

**Hope.** Tomorrow, the day may go smoother, a friend may call or a cure may be found.

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Fighting  
Alzheimer's  
and dementia  
for you  
and those  
who matter  
most to you.

For more information or to make a donation  
please visit [alzwa.org](https://www.alzwa.org) or call **1.800.272.3900**